## Frequently Asked Questions DISTO™ and Lino Warranty Registration

## I cannot open the registration form.

Our registration form is optimized for Google Chrome, Mozilla Firefox, Microsoft Edge and mobile devices using an iOS or Android operating system. If you are experiencing problems with the warranty registration form, please use one of the afore mentioned web-browsers and check if you are using the latest version. You might need to update your version to open the form.

I do not know the serial and article number of my device.

You can find the serial and article number of your device on the Warranty Card in the product box or on the sticker on the box / box sleeve.





■ I accidentally entered an incorrect article / serial number.

Please register your device again with the correct article / serial number.

■ The date of purchase which I entered will be not accepted.

Please note, that the registration must take place within 8 weeks after the date of purchase. After this time period, it is no longer possible to register the device. Registrations after this period are not valid.

I did not receive the confirmation by e-mail.

Please check if the e-mail is in your spam folder. The e-mail is created automatically and depending on your settings of your email client, it might be recognised as spam.

■ Is there a platform where I can check the warranty period of my device and re-download the confirmation?

No, there is no platform, which provides this information. Therefore, please save and / or print the confirmation e-mail which you receive once the registration is completed.

